

CICO

TIPS for Providing Feedback during Check-in, Check-out

Things to say at check in...

- You're here on time again -Great!
- Looks like you're all set to go
- It's great to see you this morning
- Looks like you're ready for a good day
- You're off to a good start
- You look so nice this morning
- You look happy to be here this morning
- I like the way you said "good morning"
- Thanks for coming to check in
- Sounds like you had a good weekend
- We missed you yesterday (if student was absent), nice to see you today

Things to say at check out....

- You had a great (awesome, terrific, etc) day!
- You're right on target
- Your "mom/dad/guardian/grandparent" is going to be so proud of you / I am proud of you
- You're really working hard on...! You are persistent / determined...
- You are such a good student (give specific evidence / examples)
- You met your goal- wow!
- Looks like today didn't go so well- I know you can do it tomorrow
- I know it was a tough day- thanks for coming to check out
- We all have bad days once and awhile- I know you can do it tomorrow
- You look a little frustrated- what happened?*
- *If a student looks upset take a few minutes to "just listen"
- Looks like you were having some trouble today. I know you can turn it around tomorrow.

Things to remember....

- Provide choices
- Give them a voice (listen without judgment and use a trauma-friendly response)
- Allow students to talk about their interests
- Help them reframe negative thinking (you are confident that they can find a good solution and make good choices)
- Help them change their thinking from reactive language to proactive language

There is nothing I can do	Let's look at your options
That's just the way I am	You can choose a different approach
He makes me so mad	You can control your feelings
I can't	You can.... You have choices and options
I must (as if no choice when there is one)	You prefer to....
If only (placing blame elsewhere as if no control)	You can... You will....
Everyone is....(against me or no one cares)	I am here to help

<http://www.pbisworld.com/tier-2/check-in-check-out-cico/>



MIBLSI Things to Say at CICO

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