



Randall L. Galbraith, Esq., Director

Hancock County Children's Protective Services "ON-CALL" After Hours Protocol

The on-call services are for EMERGENCY after hour use-only. The on-call phone after hours is 4:30pm thru 8:00am business days and weekends are from 4:30pm Friday thru 8:00am Monday, including holidays.

You can call the CPS Intake worker during regular business hours M-F 8-4:30 @ 419-429-8008. Please leave a message for a return call if the intake worker is on another line. If it is an emergency during regular business hours and the Intake worker in on another line...please call the regular business line at 419-424-7022 and ask to speak with a children services intake worker. If further assistance is needed, please contact a supervisor at the following numbers:

Kelly Phelps, Intake Supervisor 419-429-8004
Karmen Lauth, Ongoing Supervisor 419-429-8034
Angie Rader, Placement Supervisor 419-429-8079

Step 1: Call Hancock Co Sheriff Office and ask for HCCS on call worker to be paged for an emergency situation. Please be advised that the Alleged Child Victim (ACV) needs to be a resident of Hancock Co for CPS to make an action.

Step 2: Please allow the on-call after hour's worker approx.. 15 minutes to return the call to HCSO or Findlay PD.

Step 3: If the situation is not an emergency please make the report during regular business hours M-F 8-4:30pm.

Hancock County Sheriff's Office 419-422-2424

Thank You.

During Business Hours alternate contacts:

Kelly.phelps@jfs.ohio.gov

Karmen.lauth@jfs.ohio.gov

Angela.rader@jfs.ohio.gov

Randall.galbraith2@jfs.ohio.gov

Quick Links:

ODJFS emanuals <http://emanuals.jfs.ohio.gov/FamChild/>

Ohio Administrative Code <http://codes.ohio.gov/oac/5101%3A2>

Ohio Revised Code <http://codes.ohio.gov/orc/51>

CPS Fact Sheet Child Welfare http://jfs.ohio.gov/factsheets/cps_factsheet.pdf

State of Ohio Child/Family Services Plan <http://jfs.ohio.gov/OFC/CFSP-2015-2019.stm>

Child Abuse and Neglect Reference for Community

<http://www.odjfs.state.oh.us/forms/num/JFS01465/pdf/>

Child Abuse and Neglect Reference for Educators

<http://www.odjfs.state.oh.us/forms/num/JFS01492/pdf/>

Child Abuse and Neglect Reference for Medical Professionals

<http://www.odjfs.state.oh.us/forms/num/JFS01495/pdf/>

Public Children Services Association of Ohio

<http://www.pcsao.org/>

Child Welfare Information Gateway

<https://www.childwelfare.gov/>

ODJFS

<http://jfs.ohio.gov/>